

Explore the **Isle of Man...**

HEYSHAM • LIVERPOOL • BELFAST • DUBLIN

STEAM-PACKET.COM

2011 TIMETABLES

SPECIAL OFFERS

INCLUSIVE HOLIDAYS



2011

This is **your** Isle of

What will you pack into your Isle of Man Steam Packet Company Getaway?



Situated within easy reach of the UK and Ireland, the Isle of Man is one of the British Isles' best kept secrets. This unique self-governing kingdom commands an enviable position in the Irish Sea and reveals its magical coastline as you approach on one of our ferries.

Whether you choose a short break or longer holiday, the Manx experience can be as active or relaxing as you choose and because we offer you the freedom of travelling by foot, taking your car, motorbike or bicycle you can set your own itinerary and go where you want when you choose.

For many people the Isle of Man comes to mind when the famous TT Races or Manx Grand Prix are mentioned. The Isle of Man enjoys a global reputation for fantastic 'Motorsport' events. The thrills and spills of motorcycle road racing, exhilarating car rallies, dignified vintage motorcycle cavalcades and much much more, have been enjoyed by visitors and residents for over 100 years. For others it is the sheer beauty of the Island that springs to mind.

The Island has a stunning and varied landscape which comprises lush valleys, undulating hills, sandy beaches and wooded glens. A trip to the Island's official British Bird Observatory on the Calf of Man is a must. This 616 acre island is situated off the south-westerly tip of the Isle of Man and can be reached by chartered boats, which run from Port Erin and Port St Mary. As well as having the chance to see a wide variety of resident and migrant bird species, the Calf is a hotspot for the Island's seal population, who are often found basking on the surrounding rocks.

Whether you are a keen walker, bird watcher or you just simply enjoy the outdoors, a visit to the Island is a must for nature lovers.





With no baggage restrictions when you pack up your car, you can take everything you need to enjoy the experience.



Make the most of your holiday and discover the Island using the Victorian railway network. The Isle of Man Steam Railway is one of the longest narrow gauge steam lines in Britain, dating back to 1874. It still runs with its original locomotives and carriages between Douglas in the East and Port Erin in the South of the Island.

If you're feeling a little more adventurous, take an exciting journey to the summit of the Island's only mountain, using the Manx Electric Railway. The 100 year-old trams will take you to the summit of Snaefell, 2036 feet above sea level, where you can enjoy breathtaking views. It is the only place in the British Isles where you can see the seven kingdoms, England, Ireland, Wales, Scotland, Mann, Heaven and the Kingdom of the Sea.

Whether you are a rail enthusiast or just a lover of spectacular scenery, the Isle of Man transport network offers you an unforgettable journey around some of the most beautiful and historic places on the Island.

The Isle of Man has a unique and varied heritage which is as evident today as it was thousands of years ago. Visitors are able to step back in time and retrace the Island's history by taking the Manx National Heritage trail and visiting some of the Island's most iconic sites. These include the magnificent medieval castle, Castle Rushen, the world's largest working water wheel, the Great Laxey Wheel and the interactive Celtic and Viking museum, The House of Manannan.

Multi-site 10 day and seasonal 5-site passes provide special access to the Manx National Heritage sites offering excellent value for money.

5 Day Heritage Travel passes combine unlimited use of the Island's public transport system including its heritage railways and admission to the Manx National Heritage sites. These are available from the Welcome Centre in the Sea Terminal, Douglas and online at manxheritageshop.com.

If you're looking for something more active and a sure fire adrenaline kick, the Isle of Man's coastline plays host to a number of water based activities including kayaking, coasteering and diving. These activities are guaranteed to get your heart rate pumping, but also showcase the fascinating scenery of the Island.

The Isle of Man has been increasingly recognised for its clear waters and varied underwater wildlife including dolphins, whales, seals and basking sharks.

For those wanting to keep on solid ground, the Manx coastline can be explored on foot. The 'Raad ny Foillan' or 'Way of the Gull' is a 95 mile footpath which encompasses the whole Island. It can be easily walked in sections and is clearly marked with a blue and white sign depicting a seagull.

After all the fresh air and activity it's time to think about something to eat and somewhere to rest. The Island has famous local produce including Manx cheese, smoked Manx kippers, Manx Loaghtan lamb, and succulent queen scallops or 'queenies' as they are more commonly known.

The Isle of Man has an extensive range of quality accommodation to suit your needs. Whether you choose to stay in one of the many hotels, guest houses, apartments, self catering cottages or campsites on the Island, you'll be sure to receive the official Manx Welcome. Set your own itinerary or get a helping hand from our tour operator, Steam Packet Holidays (see pages 8-11).

For the many thousands of visitors who are welcomed to the Isle of Man year after year, the Island is an unforgettable holiday and short break destination.

Our Fleet

Manannan

The most recent addition to our fleet, this 96-metre wave piercing catamaran is the largest vessel of its kind in the Irish Sea and offers passengers a great experience of fast and comfortable travel to the Isle of Man.

Manannan has continued to impress passengers with her bright, spacious accommodation offering a variety of seating areas, including two cinema lounges, a large café bar area at the stern and the Coast-to-Coast café.

Routes:

Liverpool - 2 hrs 30 mins

Belfast & Dublin - 2 hrs 55 mins

Ben-my-Chree

For those wishing to travel at a more leisurely pace, our conventional ferry Ben-my-Chree is without question one of the most reliable ships ever used by the Company in our 180-year history. In addition to reserved and premium seating options, the Ben-my-Chree also offers 4 berth en-suite cabins with TV and complimentary tea and coffee making facilities.

Routes:

Heysham - 3 hrs 30 mins

Birkenhead (winter schedule) - 4 hrs 15 mins



Enjoy the Freedom of the Ferry

You can tailor your trip to suit your needs.

Looking for a reserved seat?

Niarbyl Reserved Seating Just £3 / €3.50 each way

You can reserve seating in advance for £3 / €3.50 per person each way. This is great for peak travel periods and gives peace of mind before you travel.

Want to treat yourself to a higher level of comfort, convenience and service?

Premium Lounge Just £16 / €19 each way

Upgrade your crossing to the Premium Lounge and benefit from:

- Upgraded seating area in our Premium Lounge
- Service from a dedicated member of staff
- Complimentary hot and cold beverages
- Selection of newspapers and magazines
- Complimentary snacks
- Pillows and blankets on request
- Access to laptop and mobile phone charging points

Thinking of having a few hours sleep or just want a little extra privacy?

Cabins From only £46 / €55 each way

The Ben-my-Chree service offers 4 berth en-suite cabins with TV and complimentary tea and coffee making facilities. We also offer in-cabin service for meals. Daytime cabins (0845 hrs and 1945 hrs from Douglas & 1415 hrs from Heysham) are £46 / €55 per cabin. Night-time cabins (0215 hrs from Heysham) are £62 / €74 per cabin.

Premium cabins are located facing forward overlooking the bow. They offer superior seating to our standard cabins and can easily be converted into four berths. In addition to the usual facilities a DVD player and selection of DVDs, a fridge with a selection of cold drinks, snacks, newspapers and magazines are included for £54 / €65 for daytime cabins and £70 / €84 for night-time cabins.

Feel like a bite to eat or something more substantial?

With a choice of bars and cafés on board our vessels, there really is something for everyone. Where possible we select Fairtrade and local produce from the Isle of Man.

Want to do a bit of shopping?

Ocean Avenue

As well as newspapers and magazines Ocean Avenue offers a wide range of fragrances and cosmetics with some great savings on High Street prices. There is also a great range of gifts from the Isle of Man, so why not take some time to look around and treat yourself as well as a friend at the same time.

Do you or someone you are travelling with have limited mobility or special requirements?

Passengers Needing Extra Help

Key members of our crew have received training to assist passengers with special needs and we are pleased to make arrangements for anyone who requires help at the ports or onboard our vessels. However, we need to know about your requirements before your booking becomes final to ensure that we can assist in the best way possible.

The Ben-my-Chree and Manannan have lift facilities from the vehicle deck to the passenger lounges. The Ben-my-Chree also has 2 cabins which are suitable for wheelchair access.

Please let us know in advance so we can organise assistance.



SPECIAL OFFERS

	New Year 11/01/11 - 28/02/11	Spring/Autumn 01/03/11 - 24/05/11 13/09/11 - 09/01/12	Summer 14/06/11 - 12/09/11	Weekend Supplement** Per Vehicle	Saving vs Full Standard Fare
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Midweek (Mon - Thu) 3 Day Return Offer*	Car + 2 Each way from		£59/€70.50	n/a	Save up to £82.50 each way	
5 Day Short Break Offer^	Car + 2 Each way from	£59/€70.50	£79/€94.50	£89/€106.50	£15-£20/€18-€24	Save up to £70.50 each way
Any Length Special Offer	Car + 2 Each way from	£69/€82.50	£97/€116	£109/€130.50	£24-£32/€28-€38	Save up to £105 each way
Starlight Offer †	Car + 4 Each way from		£119/€142	£128/€153	£15-£20/€18-€24	Save up to £109 each way

Foot/Additional Vehicle Passenger - Adult From £17.50/€20.75 Child from £16/€18.75 Each way 11/01/11 - 09/01/12
£3/€3.50 per person weekend supplement** **Motorbike offers available - visit STEAM-PACKET.COM for details**

All fares are online prices at STEAM-PACKET.COM, subject to availability. A supplement of up to £6/€7 per foot/ vehicle passenger (minimum £12/€14 for car special offers) will apply for telephone and in person bookings. All prices subject to alteration and include all fuel surcharges and taxes applicable at time of publication.

All Car Offers must be booked at least 48 hours in advance and all Foot Passenger Offers must be booked 24 hours in advance.

* Journeys must be completed within 3 days - day of outward sailing counts as Day 1. Return sailing must commence on or before Day 3.

^ Journeys must be completed within 5 days - Day of outward sailing counts as Day 1. Return sailing must commence on or before Day 5.

** Per single leg crossing for Friday, Saturday and Sunday travel (excluding Belfast and Dublin for Car Special Offers)

† Both your outward and return journeys must be scheduled to depart between 18:00 and 03:00 hrs.

Details of maximum standard fares and sailing tariffs are published on STEAM-PACKET.COM and are available on request.

WINTER: 1st January 2011 – 30th March 2011 and 1st November – 9th January 2012

To Douglas from

	Liverpool Birkenhead	Heysham
Mon		0215 & 1415
Tues		0215 & 1415
Wed		0215 & 1415
Thurs		0215 & 1415
Fri		0215 & 1415
Sat	1400	0215
Sun	1400	0215

No sailings 25/12

Heysham: No 0215 01/01, 09/01, 13/02, 20/03, 06/11, 04/12, 18/12, 22/12, 25/12, 26/12, 27/12, 01/01/12, 08/01/12, 22/12 sailing departs 0115
 Additional 1415 sailing 01/01/11 & 01/01/12 **Birkenhead:** No 1400 sailing 01/01/11 & 01/01/12

From Douglas to

	Liverpool Birkenhead	Heysham
Mon		0845 & 1945
Tues		0845 & 1945
Wed		0845 & 1945
Thurs		0845 & 1945
Fri		0845 & 1945
Sat	0800	2000
Sun	0800	1945

Heysham: No 2000 08/01, 12/02, 19/03, 05/11, 03/12, 17/12, 24/12, 31/12 & 07/01/12. No 1945 25/12, 26/12. Additional 0845 sailing 01/01/11 & 01/01/12
Birkenhead: No 0800 sailing 01/01/11 & 01/01/12

SPRING: 31st March – 24th May and AUTUMN 6th September – 31st October 2011

To Douglas from

	Liverpool	Heysham
Mon	1115^ & 1900	0215 & 1415
Tues	1900	0215 & 1415
Wed	1900	0215 & 1415
Thurs	1900	0215 & 1415
Fri	1115^ & 1900	0215 & 1415
Sat	1115^ & 1900	0215 & 1415
Sun	1900	0215 & 1415

Liverpool: No 1900 01/04, 22/04, 18/10, 19/10 & 31/10. No 1115 02/04, 04/04, 11/04 & 18/04. Additional 1115 21/04, 26/04, 24/05, 08/09 & 13/09. ^No 1115 from 03/10
Heysham: No 1415 10/04. No 0215 10/04, 15/05 & 02/10. 0215 becomes 0145 14/05 & 23/10. 1415 becomes 1330 13/05. 1415 becomes 1200 10/04 & 02/10

From Douglas to

	Liverpool	Heysham
Mon	0730^ & 1500	0845 & 1945
Tues	1500	0845 & 1945
Wed	1500	0845 & 1945
Thurs	1500	0845 & 1945
Fri	0730^ & 1500	0845 & 1945
Sat	0730^ & 1500#	0845 & 2000
Sun	1500	0845 & 1945

Liverpool: No 1500 01/04, 02/04, 02/04, 18/10, 19/10 & 31/10. No 0730 04/04, 11/04 & 18/04. Additional 0730 21/04, 26/04, 24/05, 08/09 & 13/09
 ^ No 0730 from 03/10 # 1500 becomes 1000 on 08/10, 15/10, 22/10 & 29/10
Heysham: No 2000 09/04, 14/05, 10/09 & 01/10

TT PERIOD: 25th May – 13th June visit STEAM-PACKET.COM for sailing details

SUMMER: 14th June – 5th September

To Douglas from

	Liverpool	Heysham
Mon	1115 & 1900	0215 & 1415
Tues	1900	0215 & 1415
Wed	1900	0215 & 1415
Thurs	1115 & 1900	0215 & 1415
Fri	1115 & 1900	0215 & 1415
Sat	1115 & 1900	0215 & 1415
Sun	1900	0215 & 1415

Departure times may differ during Manx Grand Prix period (20/08-05/09)

Liverpool: No 1115 23/06, 04/07, 07/07 & 15/07. Additional 1115 05/07. 1115 becomes 1130 25/08, 26/08, 27/08 & 29/08. 1900 becomes 2030 25/08-05/09
Heysham: No 0215 19/06, 03/07 & 14/08

From Douglas to

	Liverpool	Heysham
Mon	0730 & 1500	0845 & 1945
Tues	1500	0845 & 1945
Wed	1500	0845 & 1945
Thurs	0730 & 1500	0845 & 1945
Fri	0730 & 1500	0845 & 1945
Sat	0730 & 1500	0845 & 2000
Sun	1500	0845 & 1945

Liverpool: No 0730 23/06, 04/07, 07/07 & 15/07. Additional 0730 05/07. 0730 becomes 0600 26/08 & 27/08. 1500 becomes 1530 25/08-28/08. 1500 becomes 1630 29/08-05/09
Heysham: No 2000 18/06, 02/07 & 13/08. 0845 becomes 0815 18/08, 19/08, 20/08, 26/08 & 27/08

To Douglas from Ireland

April	Wed 20 Belfast 1045	Fri 22 Dublin 1845	Sun 24 Belfast 1045	Wed 27 Dublin 1045	May	Thu 05 Belfast 1045	Sun 08 Belfast 1045	Thu 19 Belfast 1045	Sun 22 Belfast 1045	Thu 26 Belfast 1045
Sun 29 Belfast 1045	Tue 31 Dublin 1015	June	Wed 01 Belfast 0945	Thu 02 Larne 2359	Fri 03 Larne 2359	Sun 05 Belfast 1300	Mon 06 Larne 2330	Tue 07 Dublin 1900	Wed 08 Larne 2330	Fri 10 Larne 2330
Sat 11 Larne 2330	Sun 12 Larne 2330	Tue 14 Dublin 1045	Wed 15 Belfast 1045	Sun 19 Belfast 1045	Tue 21 Dublin 1045	Wed 22 Belfast 1045	Sun 26 Belfast 1045	Tue 28 Dublin 1045	Wed 29 Belfast 1045	
July	Sun 03 Belfast 1045	Mon 04 Dublin 1045	Wed 06 Belfast 1045	Sun 10 Belfast 1045	Tue 12 Dublin 1045	Wed 13 Belfast 1045	Fri 15 Belfast 1045	Sun 17 Belfast 1045	Tue 19 Dublin 1045	Wed 20 Belfast 1045
Sun 24 Dublin 1045	Tue 26 Belfast 1045	Wed 27 Dublin 1045	Sun 31 Belfast 1045	Aug	Tue 02 Dublin 1045	Wed 03 Belfast 1045	Sun 07 Belfast 1045	Tue 09 Dublin 1045	Wed 10 Belfast 1045	Sun 14 Dublin 1045
Tue 16 Belfast 1045	Wed 17 Dublin 1045	Sun 21 Belfast 1045	Tue 23 Dublin 1045	Wed 24 Belfast 1045	Sun 28 Belfast 1045	Tue 30 Dublin 1045	Wed 31 Belfast 1045			
Sept	Sun 04 Belfast 1045	Tue 06 Dublin 1045	Wed 07 Belfast 1045	Sun 11 Belfast 1045	Thu 22 Belfast 1045	Sun 25 Belfast 1045	Dec	Sun 18 Dublin 0100	Tue 27 Dublin 0100	

To Ireland from Douglas

April	Wed 20 Belfast 0700	Fri 22 Dublin 1500	Sun 24 Belfast 0700	Wed 27 Dublin 0700	May	Thu 05 Belfast 0700	Sun 08 Belfast 0700	Thu 19 Belfast 0700	Sun 22 Belfast 0700	Thu 26 Belfast 0700
Sun 29 Belfast 0700	Tue 31 Dublin 0600	June	Wed 01 Belfast 0500	Fri 03 Larne 0300	Sat 04 Larne 0300	Sun 05 Belfast 0845	Tue 07 Larne 0300	Tue 07 Dublin 1500	Thu 09 Larne 0300	Sat 11 Larne 0300
Sun 12 Larne 0300	Mon 13 Larne 0300	Tue 14 Dublin 0700	Wed 15 Belfast 0700	Sun 19 Belfast 0700	Tue 21 Dublin 0700	Wed 22 Belfast 0700	Sun 26 Belfast 0700	Tue 28 Dublin 0700	Wed 29 Belfast 0700	
July	Sun 03 Belfast 0700	Mon 04 Dublin 0700	Wed 06 Belfast 0700	Sun 10 Belfast 0700	Tue 12 Dublin 0700	Wed 13 Belfast 0700	Fri 15 Belfast 0700	Sun 17 Belfast 0700	Tue 19 Dublin 0700	Wed 20 Belfast 0700
Sun 24 Dublin 0700	Tue 26 Belfast 0700	Wed 27 Dublin 0700	Sun 31 Belfast 0700	Aug	Tue 02 Dublin 0700	Wed 03 Belfast 0700	Sun 07 Belfast 0700	Tue 09 Dublin 0700	Wed 10 Belfast 0700	Sun 14 Dublin 0700
Tue 16 Belfast 0700	Wed 17 Dublin 0700	Sun 21 Belfast 0700	Tue 23 Dublin 0700	Wed 24 Belfast 0700	Sun 28 Belfast 0700	Tue 30 Dublin 0700	Wed 31 Belfast 0700			
Sept	Sun 04 Belfast 0700	Tue 06 Dublin 0700	Wed 07 Belfast 0700	Sun 11 Belfast 0700	Thu 22 Belfast 0700	Sun 25 Belfast 0700	Dec	Sun 17 Dublin 1930	Mon 26 Dublin 1930	

TT Taster Offer price held from 2010!



TT Taster

Motorbike + Rider £99/€119
Return including fuel surcharge

Motorbike + rider from **£99** return

Terms and conditions apply and subject to availability at STEAM-PACKET.COM. Includes fuel surcharge. Valid from 19.05.2011. Must arrive on the Isle of Man on or before 29.05.2011. Return sailing must commence on or before 02.06.2011.

Book online at STEAM-PACKET.COM

Steam Packet Holidays TT Taster Package

Motorbike and Rider including 3 Nights Bed & Breakfast from £159/€191 per person.

3 nights B&B from **£159**

Valid from 19.05.2011. Must arrive on the Isle of Man on or before 29.05.2011. Return sailing must commence on or before 02.06.2011. Based on two adults travelling on one motorcycle and includes sharing a twin/double room. Subject to availability and Steam Packet Holidays Terms and Conditions apply.

To book call Steam Packet Holidays on: 01624 645777 (UK and NI) 1800 523177 (ROI)

Children go free Summer Special

Car + 2 People from £109/€130.50 each way and up to 3 Children FREE.

Terms and conditions apply and subject to availability. Heysham and Liverpool routes: valid for travel between 13.07.2011 – 08.09.2011 Mid week only – Tuesday to Thursday.

Belfast and Dublin routes: valid for travel between 13.07.2011 – 08.09.2011.

Child = 4-15 years (infants under 4 years travel free). Not to be used in conjunction with any other offer.

Book online at STEAM-PACKET.COM

Car + 2 from **£109** each way and children **FREE**



Steam Packet Holidays

*Activity Breaks, Visiting Friends
or Family, Festival and Event Breaks*



Our ferry and accommodation breaks offer unbeatable value and start from just £99/€119 per person

Why not let us do all of the work for you by booking a ferry inclusive holiday through Steam Packet Holidays. We have a dedicated team of people who are based on the Island and who are ready to make your booking easy.

- You can choose from a great range of properties - hotels - guest accommodation - self catering - campsites.
- Take your car or motorhome from £35/€42 per vehicle up to 5.5 metres - just pack and go.
- Your money is safe with us as we are bonded through the Passenger Shipping Association.
- These packages are available on the Heysham, Liverpool, Belfast and Dublin routes, subject to ferry schedules.
- At times 2 night breaks may only be possible by travelling out from one port and returning through another.
- Extra nights, at a supplement, are available on request.

**Take
your car**

from only

£35/€42

extra return

**Early Bird
booking discount**

10% off

brochure prices if booked
and paid in full before
28 February 2011

**Seasonal
Late Deals**

will also be shown on
the **Special Offers** page
of our website.



to the Isle of Man...



Mount Murray Hotel and Country Club Santon ★★★★★

Perfectly set in the Manx countryside but just ten minutes from Douglas, this AA rated four-star hotel, has 90 of the largest bedrooms, superb health and fitness centre, hydrotherapy unit and indoor swimming pool*.

The Mount Murray is the only Isle of Man hotel with its own 18-hole championship golf course with spectacular views across the Island.

*** children under the age of 15 are allowed to use the pool ONLY between the hours of 8 am and 12 noon Saturday, Sunday and Bank Holidays. All other times adults only.**



Palace Hotel & Casino Douglas ★★★★★

Situated on the Victorian Promenade overlooking Douglas Bay, the Palace Hotel & Casino (formerly Hilton Isle of Man) is one of the largest and best appointed 4 star hotels on the beautiful Isle of Man.

Facilities include on-site parking, a choice of bars and restaurants, Palace Health Club and heated indoor pool plus the ever popular Casino* and Kursaal

***It's simple and FREE to join. Bring along positive ID (drivers license or passport) and remember it's over 18s only**



Sefton Hotel Douglas ★★★★★

Is a sympathetic mixture of a fine restored Victorian hotel with a more modern extension set around a unique water garden. This is increasingly the first-choice hotel for both business and leisure visitors to the Island. The Sefton Hotel has been awarded a silver accolade for providing top quality and service by Quality in Tourism.

On site car parking, Sir Norman's Bar is ideal for informal drinks and snacks whilst the Gallery Restaurant is the Island's only 2 AA Awarded Rosette Restaurant and a visit to the Fountain Spa is a must for all guests.



Regency Hotel Douglas ★★★★★

Over the last 15 years the Regency Hotel has built up an enviable reputation as being able to consistently meet the requirements of the international travelling businessman and discerning leisure guest. Its prime location at the north end of Douglas promenade, with panoramic views across the bay makes it the perfect choice.

ALL rooms have: FREE of charge Wi-Fi access • large plasma / LCD flat screen TV's with DVD player and free DVD hire • direct dial telephone with voicemail or Free hire Nokia mobile phone • PC with free unlimited internet via fast ADSL broadband • selection of satellite and radio channels • a safe free of charge to use.



Key to Symbols

- Dogs Welcome
- Lift
- Private Car Park
- Special Diets Arranged
- Televisions in all Bedrooms
- Guest Laundry Service
- Gym/Leisure Facilities
- Residential Liquor Licence
- Tea/Coffee Making Facilities
- Suitable for the wheelchair user with assistance
- Occasional Entertainment
- Night Porter
- Indoor Swimming Pool
- Telephones in all Bedrooms

Two Night Ferry Inclusive Breaks, Including Breakfast.

Date Ranges	01/01 – 31/03	01/04 – 14/09	15/09 – 31/12
Mount Murray Hotel & Country Club	£139 / €167	£159 / €191	£139 / €167
Palace Hotel & Casino	£149 / €179	From £179 / €215	From £165 / €198
Sefton Hotel	£169 / €203	£175 / €210	£169 / €203
Regency Hotel	£169 / €203	£175 / €210	£169 / €203

Prices shown are per person and based on two people sharing a twin/double room.





Empress Hotel Douglas ★★★

The hotel commands a prime position on the Victorian promenade overlooking Douglas Bay and is just a short walk from the town centre. The hotel has been extensively upgraded and proudly maintains its status as one of the best on the Island.

There are three restaurants to choose from, The Conservatory offers an a la carte menu, whilst Aroma offers diners the 'Eat as Much as you Like Buffet' with dishes from around the world, specialising in Chinese, Indian, British and European food.

For casual dining, the Piano Bar offers the main popular items from the Conservatory plus a range of lighter snacks.

The Empress also has its own Health Club with indoor swimming pool • spa pool • gym • sauna • steam room. The Health & Beauty Treatment rooms offer a wide range of treatments including facials and a range of different relaxing or energising massages.



Chesterhouse Hotel Douglas ★★★

The Chesterhouse is located on the seafront of Douglas close to the town centre. It has 67 rooms, all with en-suite bathrooms. Offering a full range of modern facilities and accessories the hotel incorporates 'Shiraz' - a relaxing restaurant, enjoying picturesque panoramic views overlooking Douglas Bay.

Amber is a lounge bar and dining room found beneath the hotel on the Promenade offering an excellent selection of beers and wines and a fantastic menu of popular dishes.

Please note that due to the original architectural features of this hotel it is not suitable for any guests requiring 'Wheelchair' or 'Street level access', as it has external steps to access the hotel entrance.



Ascot Hotel Douglas ★★★

The Ascot Hotel is a warm, friendly and contemporary hotel which enjoys a convenient location just off Douglas Sea Front and Promenade. The main tourist and commercial sites such as The Villa Marina, The Gaiety Theatre and Shopping Centre are just a short walk away. There is a relaxing bar and Mackeys Restaurant where guests can unwind with a drink or share a meal or snack with friends. The hotel has a secure High Speed Wireless Network whilst there is also an internet connected computer in the bar & lounge area both of which are free for guests to use.



Welbeck Hotel + Apartments Douglas ★★★

The Welbeck is ideally situated halfway along but behind Douglas Promenade, being set back 100 yards up the hill. This means it is only a short distance from the shopping centre, Nobles Park, The Gaiety Theatre, Palace Cinema, Villa Marina, Casino and many other entertainment venues.

The hotel has its own Conservatory Restaurant where the chefs prepare and cook the best of local and imported ingredients.

All rooms are en suite with digital TV • direct dial telephones • hairdryer; iron and trouser press • safe • fridge. There are also 6 one bedroom apartments, guests staying in the apartments are able to use the hotels facilities.



Claremont Hotel Douglas ★★★

The Claremont was extensively refurbished in 2004 and half its bedrooms have just benefitted from a further £1 million refurbishment in phase one of its latest upgrade. The hotel has 56 rooms including a limited number of Platinum executive rooms with high specification interiors and amazing views across Douglas Bay.

The Claremont also boasts one of the island's finest restaurants, Coast which is a grand and airy space with art deco themed interiors and excellent views across Douglas Bay.

Please note that due to the original architectural features of this hotel it is not suitable for any guests requiring 'Wheelchair' or 'Street level access', as it has external steps to access the hotel entrance.



Hydro Hotel Douglas ★★★

Hydro Hotel is a well established Isle of Man hotel situated on the beautiful Queens Promenade. Built in 1910 this 55 bedroom hotel offers modern facilities whilst retaining much of its original charm.

Conveniently located close to shops, pubs, restaurants and the Casino. There is occasional entertainment during the summer months and WIFI access free of charge in all public areas within the hotel. The Galleon Bistro is open 7 nights a week, serving a wide range of meals that will appeal to all tastes whilst the bar serves a selection of beers, wines & spirits.





**Sugarland Hotel
Douglas ★★**



Sugarland Hotel is ideally located close to the Sea Terminal and all amenities. Facilities include a small gymnasium and sauna, a residents' TV lounge and a licensed restaurant serving English and Chinese food.



**Kings Guest House
Douglas
★★★★ Guest Accommodation**



Kings Guest House is a 12 bedroom guest house set in its own small private garden with spectacular sea views. Bedrooms are all en-suite with quality furnishings, TV and wireless broadband plus tea/coffee facilities in all rooms. The guest lounge overlooks Douglas Bay with two dining rooms, one of which has a sea view. The Tea and Coffee room is open throughout the day with light lunches available. A limited number of off road parking spaces are available.



**Penta
Douglas
★★★★ Guest Accommodation**



Penta is located on the scenic Queens Promenade overlooking Douglas Bay. All rooms are equipped in a simple modern style with superb clean lines. The bathrooms are immaculate and feature generous size baths and powerful showers. Restaurant and Bar facilities are available at its sister hotel The Regency, just a few minutes walk away, where guests are also able to use a fully internet enabled PC with printer access. Rates include a complimentary Continental style healthy Breakfast. (self service).



**Caledonia Douglas
★★★ Guest Accommodation**



Caledonia is situated on the promenade close to the town centre and all of the local amenities. All 17 bedrooms are en-suite and the Imperial Dragon Chinese Restaurant which also offers an English menu, is located within the hotel.



**Ellan Vannin Douglas
★★★ Guest Accommodation**



Ellan Vannin Hotel is family run and located on the promenade close to the town centre and visitor attractions such as the Villa Marina and Gaiety complex and the Manx Museum.

Two Night Ferry Inclusive Breaks, Including Breakfast.

Date Ranges	01/01 - 31/03	01/04 - 14/09	15/09 - 31/12
Empress Hotel	£129 / €155	£155 / €186	£129 / €155
Chesterhouse Hotel	£145 / €174	£149 / €179	£145 / €174
Ascot Hotel	£115 / €138	From £139 / €167	£115 / €138
Welbeck Hotel + Apartments	£125 / €150	From £129 / €155	£125 / €150
Claremont Hotel	£159 / €191	£169 / €203	£159 / €191
Hydro Hotel	£105 / €126	£125 / €150	£105 / €126
Sugarland Hotel	£115 / €138	£125 / €150	£115 / €138
Ellan Vannin	£109 / €131	£125 / €150	£109 / €131
Penta	£115 / €138	£119 / €143	£115 / €138
Kings Guest House	£109 / €131	£129 / €155	£109 / €131
Caledonia	£99 / €119	From £109 / €131	£99 / €119

Prices shown are per person and based on two people sharing a twin/double room.

Steam Packet Holidays have contracts with many other accommodation providers, check our website STEAMPACKETHOLIDAYS.COM for a full listing.



Travel Information

How to book

Save by booking online:

We offer some great discounts when you book on our website

STEAM-PACKET.COM

- There is a discount of up to £6/€7 per foot/ vehicle passenger (minimum £12/€14 for car special offers).
- Even standard fares are discounted by 2% when booked at **STEAM-PACKET.COM**
- Over 900,000 offer seats are available during 2011

Reservations and enquiries call:

UK – 08722 992 992*

International – +44 (0) 8722 992 992*

*Calls to this number are charged at 10 pence per minute including VAT from a BT landline, calls from other networks and mobile operators may vary

Freight enquiries:

+44 (0)1624 645 620

1. BOOKING & PAYING

1.1 Passenger Descriptions

Adult = 16 to 59 years. Senior Citizen = 60+ years.
Child = 4 to 15 years.

Infants under 4 years may travel free of charge but must be included in the number of passengers when booking.

1.2 Private Vehicle Descriptions

Car = Up to 1.8 metres high. High Car = Over 1.8 metres high but within the vessel limitation. Motorcycles with sidecars and trikes should be booked as Motorcycle Sidecars. When booking motorhomes and vehicles with trailers you must provide accurate details of height and length at the time of booking. Vehicles in excess of the declared length / height / weight may be refused shipment. If accepted the vehicle will be subject to surcharge.

1.3 Vehicle Deck Limitations

Please ensure that your vehicle adheres to the maximum limitations detailed. If not, you may not be permitted onboard the vessel.

Manannan: Liverpool / Belfast route restrictions - Height: 3.4 metres. Length Single vehicle: 6.5 metres. Vehicle towing trailer: 10 metres (5 metre towing vehicle and 5 metre trailer). Width: 2 metres. Weight: 4 tonnes. Manannan can accommodate larger vehicles on the Dublin and Heysham routes only, contact must be made with the Steam Packet Freight Office on +44 (0)1624 645 620 to confirm requirements prior to booking.

Vehicle dimensions include any attachments which alter the size of the vehicle such as roof boxes, luggage on roof racks, antennae, aerials and bike carriers, etc.

Ben-my-Chree: Height: 4 metres. Length: 18 metres. Width: 2.5 metres. Weight: 7.5 tonnes (other than freight vehicles and coaches). The Ben-my-Chree can accommodate larger vehicles, contact must be made with the Steam Packet Freight Office on +44 (0)1624 645 620 to confirm requirements prior to booking.

1.4 Vehicles with Low Ground Clearance

Drivers of vehicles with low ground clearance may not be able to travel on some sailings due to tidal conditions and shore facilities. Please ensure that you check with us before booking. We recommend travel on the Ben-my-Chree for such vehicles.

1.5 When payment is due

Payment for all bookings is due at the time of booking unless we state otherwise. We will be entitled to cancel bookings without notice if full payment has not been received.

1.6 How to Pay

Payment may be made online by major credit or debit card. Payment may be made in person by major credit or debit card, cash or by cheque. Bookings paid for by credit card (e.g. Visa, MasterCard, American Express etc.) are subject to a non-refundable charge per booking. Bookings paid for using debit card (e.g. Switch) will not incur a charge. Bookings paid for by cheque must be either supported by a valid cheque guarantee card or paid at least ten working days prior to travel.

1.7 Online Fares

Special Offers shown online or in this brochure are online fares, which may only be booked at STEAM-PACKET.COM. Special Offer bookings made in person or over the telephone are subject to a service fee of £12/ €14 per car and up to two passengers and £6/ €7 for foot, extra vehicle passengers and motorcycles. Please note coaches / vans / freight cannot be booked online. For vans/freight reservations please call +44 (0)1624 645 620. For coach reservations please call +44 (0)1624 645 693.

1.8 Fuel Surcharge

We reserve the right to levy a fuel surcharge to reflect the changing costs of marine fuel. Prices shown in this brochure include a fuel surcharge which is reviewed every 3 months. Please visit STEAM-PACKET.COM for details.

1.9 Travel Lead Time

Travel must commence within 13 months of the booking date and any return travel must be within 12 months of the outward travel date.

2. SPECIAL OFFER CONDITIONS

ALL SPECIAL OFFERS MUST BE PAID FOR IN FULL AT THE TIME OF BOOKING. OFFERS ARE SUBJECT TO AVAILABILITY AND RESTRICTIONS APPLY. FARE QUOTES CAN ONLY BE GUARANTEED IF PAID FOR AT TIME OF QUOTATION.

2.1 Vehicle Special Offers must be booked a minimum of 48 hours in advance. Foot passenger Special Offers must be booked a minimum of 24 hours in advance, all Special Offers are subject to availability.

2.2 Alterations to booked Special Offer fares are subject to an online amendment fee of £5/ €6 per person, or offline amendment fee of £10/ €12 per person. You must also pay any increase in the fare applicable. No refunds or credits will be allowed.

2.3 Day trip outward and return journeys must be completed on the same day (or the following day's 0215 hrs sailing from Heysham).

2.4 Short Break Return: Journeys must be completed within 5 days – Day of outward sailing counts as day 1, return sailing must commence on or before day 5.

2.5 Each Way Special Offer fares must be used as part of a return booking. If your outward and return sailings are within two different Special Offer date periods (e.g. Summer & Autumn), add the relevant each way fares together to calculate the amount payable.

2.6 Starlight Offer: To qualify for the Starlight Offer, both your outward and return journeys must be scheduled to depart between 1800 and 0300 hrs.

2.7 All Special Offers are subject to availability. Each Special Offer is subject to specific terms and also the general Conditions of Carriage. In the event of a conflict between these conditions and the Special Offer Conditions, the Special Offer Conditions shall prevail.

3. STANDARD FARES

A discount of up to 2% is available when booked online. Standard fares are fully flexible but amendments may be subject to a tariff change. Cancellation charges apply.

Further details of maximum standard fares and sailing tariffs are published on STEAM-PACKET.COM and are also available on request.

4. VANS/COMMERCIAL VEHICLES

All commercial vehicles (which includes vans) are subject to the prevailing commercial rate and are not bookable online. However there is a concession to passengers travelling in a commercial vehicle if travelling for a non-commercial purpose. Conditions apply to this concession which must be agreed with us in advance. For further details contact the Freight Office, Douglas on + 44 (0)1624 645 620 prior to making a booking. Please note that if these conditions are not satisfied, we reserve the right to charge commercial rates at the time of passage.

5. CHANGES/CANCELLATIONS

Changes to bookings may be made subject to availability and subject to the conditions of the booking. Changes to a higher fare and any amendment fees incurred must be paid for at the time of alteration.

Passengers who cannot travel should let us know as soon as possible before the outward date of travel.

Please note that unused Special Offers will be cancelled immediately following their scheduled departure time. No refunds or credits will be allowed against these tickets. All Special Offers are non-refundable. Unused portions of day trip fares are non-refundable and non-transferable.

Applications for refunds of standard fares only must be made in writing to the Isle of Man Steam Packet Company Refunds Department, Imperial Buildings, Douglas, Isle of Man, IM1 2BY and within 6 months of the outward travel date. Cancellation charges will apply.

PLEASE NOTE THAT ALL FARES, FEES, VESSELS, PORTS AND SAILING TIMES QUOTED MAY BE SUBJECT TO ALTERATION / CANCELLATION WITHOUT PRIOR NOTICE

Passengers should ensure they have appropriate insurance.

All bookings for travel are subject to the Conditions of Carriage of Passengers and Luggage of the Isle of Man Steam Packet Company Limited. The travel and other information set out above forms part of the Conditions of Carriage, available on our website (STEAM-PACKET.COM), and which apply to any bookings for travel.